



Keeping things safe for our guests at Winton House

We are following the guidelines from the government and re-opening on the 4th July 2020

General

We will be running a reduced number of bedrooms for the foreseeable future - these rooms will be rotated.

We kindly ask guests to adhere to social distancing guidelines during their stay.

We will have hand sanitisers at our entrance and also on entry into the dining room, hand sanitisers are also available in each bedroom.

Arrival

We ask that guests communicate a specific time of arrival for check in. If this needs to be changed due to unforeseen circumstances i.e. traffic delays etc then we ask that you call us on 01789 720500 or 07889835893 (reception is varied due to our location). This will allow us to check in one room at a time.

Guests will be able to wait in the hall way or front lawn (weather permitting) and issued with the key and directions to their room as well as checking a copy of these guidelines.

Please adhere to government advice, if you have symptoms of Covid 19, or been with anyone known to have had symptoms, then you will be asked to leave.

Breakfast

We kindly ask that breakfast is ordered on arrival, using the breakfast forms in the room. Guests must specify a time for breakfast, which must be adhered to.

Only one table is use in the dining room for breakfast service.

The buffet will be closed but we will be offering usual items via table service instead.

Facilities

We ask that guests don't bring in food to eat in the rooms.

We will not be offering a daily room clean service for the foreseeable future but of course we will happily refresh towels. There will be a small laundry bag in the room simply pop your towels in their and leave outside your room.

Departure

We ask guests vacate the premise by 10:00, this gives plenty of time for the room to be aired. Please leave the room key in the box at the entrance on departure.

With the nature of the house and reducing foot fall in the dining room now, it might be difficult to say a happy goodbye. This hopefully won't be a problem but if this is the case, we will endeavour to ring you after your stay.

Looking after our guests won't be quite the same, but we very much look forward to welcoming you again and offering you the best possible stay under the current circumstances.